Chapter 11

REEXAMINATIONS

INTRODUCTION

This chapter is applicable until the PHA's HOTMA 102/104 compliance date. After this date, the PHA will follow policies as outlined in Chapter 11.B. of the model policy.

The PHA is required to reexamine each family's income and composition at least annually, and to adjust the family's level of assistance accordingly. Interim reexaminations are also needed in certain situations. This chapter discusses both annual and interim reexaminations, and the recalculation of family share and subsidy that occurs as a result. HUD regulations and PHA policies concerning reexaminations are presented in three parts:

<u>Part I: Annual Reexaminations</u>. This part discusses the process for conducting annual reexaminations.

<u>Part II: Interim Reexaminations</u>. This part details the requirements for families to report changes in family income and composition between annual reexaminations.

<u>Part III: Recalculating Family Share and Subsidy Amount</u>. This part discusses the recalculation of family share and subsidy amounts based on the results of annual and interim reexaminations.

Part IV: Non-Interim Reexamination Transaction. This part describes transactions that donot entail changes to the family's adjusted income.

Policies governing reasonable accommodation, family privacy, required family cooperation, and program abuse, as described elsewhere in this plan, apply to both annual and interim reexaminations.

PART I: ANNUAL REEXAMINATIONS [24 CFR 982.516]

11-I.A. OVERVIEW

The PHA must conduct a reexamination of family income and composition at least annually. This includes gathering and verifying current information about family composition, income, and expenses. Based on this updated information, the family's income and rent must be recalculated. This part discusses the schedule for annual reexaminations, the information to be collected and verified, and annual reexamination effective dates. <u>PHAs also have the option of using a Safe</u> Harbor income verification from another federal means-tested program to verify gross annual income. Chapter 7 contains the PHA's policies related to use of Safe Harbor income verifications.

Unlike when performing an interim reexamination or at intake, at annual reexamination, the PHA must determine the income of the family for the previous 12 month period, except where the PHA uses a streamlined income determination. Income from assets, however, is always anticipated, irrespective of the income examination type [Notice PIH 2023-27]. PHAs also have the option of using a "safe harbor" income verification from another federal means tested

© Copyright 2022-2022 Nan McKay & Associates, Inc. Page 11-1 Unlimited copies may be made for internal use.

program to verify gross annual income. Chapter 7 contains the PHA's policies related tostreamlined income determinations and the use of safe harbor income verifications.

© Copyright 2022-2022 Nan McKay & Associates, Inc. Page 11-2 Unlimited copies may be made for internal use.

I

11-I.B. STREAMLINED ANNUAL REEXAMINATIONS [24 CFR 982.516(b); New HCV CB, Reexaminations]

HUD permits PHAs to streamline the income determination process for family members with fixed sources of income. While third-party verification of all income sources must be obtainedduring the intake process and every three years thereafter, in the intervening years the PHA maydetermine income from fixed sources by applying a verified cost of living adjustment (COLA) or rate of interest. The PHA may, however, obtain third-party verification of all income, regardlessof the source. Further, upon request of the family, the PHA must perform third-party verificationof all income sources.

Fixed sources of income include Social Security and SSI benefits, pensions, annuities, disabilityor death benefits, and other sources of income subject to a COLA or rate of interest. Thedetermination of fixed income may be streamlined even if the family also receives income fromother non-fixed sources.

Two streamlining options are available, depending upon the percentage of the family's incomethat is received from fixed sources. If at least 90 percent of the family's income is from fixed sources, the PHA may streamline the verification of fixed income but is not required to verifynon-fixed income amounts. If the family receives less than 90 percent of its income from fixed sources, the PHA may streamline the verification of fixed income and must verify non-fixed income annually.

PHA Policy

The PHA will streamline the annual reexamination process by applying the verified COLA or interest rate to fixed income sources. The PHA will document in the file how-the determination that a source of income was fixed was made.

- If verification of the COLA or rate of interest is not available, the PHA will obtain thirdparty verification of income amounts.
- Third-party verification of fixed sources of income will be obtained during the intake process and at least once every three years thereafter.
- Third-party verification of non-fixed income will be obtained annually regardless of the **+** percentage of family income received from fixed sources.

Formatted: Tab stops: Not at 0.25" + 0.75" + 1"

Formatted: Tab stops: Not at 0.25" + 0.75" + 1"

© Copyright <u>2022_2022</u> Nan McKay & Associates, Inc. Page 11-3 Unlimited copies may be made for internal use.

11-I.B. STREAMLINED ANNUAL REEXAMINATIONS [24 CFR 982.516(b); New HCV GB, Reexaminations]

HUD permits PHAs to streamline the income determination process for family members with fixed sources of income. While third-party verification of all income sources must be obtained during the intake process and every three years thereafter, in the intervening years the PHA may determine income from fixed sources by applying a verified cost of living adjustment (COLA) or rate of interest. The PHA may, however, obtain third-party verification of all income, regardless of the source. Further, upon request of the family, the PHA must perform third-party verification of all income sources.

Fixed sources of income include Social Security and SSI benefits, pensions, annuities, disability or death benefits, and other sources of income subject to a COLA or rate of interest. The determination of fixed income may be streamlined even if the family also receives income from other non-fixed sources.

Two streamlining options are available, depending upon the percentage of the family's income that is received from fixed sources. If at least 90 percent of the family's income is from fixed sources, the PHA may streamline the verification of fixed income but is not required to verify non-fixed income amounts. If the family receives less than 90 percent of its income from fixed sources, the PHA may streamline the verification of fixed income and must verify non-fixed income annually.

COC Policy

COC chooses not to streamline the annual reexamination process for fixed-income sources. COC will obtain third-party verification of all sources of income annually.

Formatted: Indent: Left: 0.5"

© Copyright <u>2022_2022</u> Nan McKay & Associates, Inc. Page 11-4 Unlimited copies may be made for internal use.

L

11-I.CBC. SCHEDULING ANNUAL REEXAMINATIONS

The PHA must establish a policy to ensure that the annual reexamination for each family is completed *within* a 12-month period and may require reexaminations more frequently [HCV GB p. 12-1].

PHA-COC Policy

The PHACOC - will begin the annual reexamination process 120 days in advance of its scheduled effective date. Generally, the PHACOC - will schedule annual reexamination effective dates to coincide with the family's anniversary date.

Anniversary date is defined as 12 months from the effective date of the family's last annual reexamination or, during a family's first year in the program, from the effective date of the family's initial examination (admission).

If the family moves to a new unit, <u>the PHACOC</u>-will perform a new annual reexamination.

The PHACOC -also may schedule an annual reexamination for completion prior to the anniversary date for administrative purposes.

Notification of and Participation in the Annual Reexamination Process

The PHA is required to obtain the information needed to conduct annual reexaminations. How that information will be collected is left to the discretion of the PHA. However, PHAs should give tenants who were not provided the opportunity the option to complete Form HUD-92006 at this time [Notice PIH 2009-36].

PHA-COC Policy

Families generally are required to complete the annual reexamination process via the resident portal. If completing the process electronically poses a hardship because of a family member's disability, the family should contact COC to request a reasonable accommodation (see Chapter 2).

Families generally are required to participate in an annual reexamination interview, which must be attended by the head of household, spouse, or cohead. If participation in an in-person interview poses a hardship because of a family member's disability, the family should contact the PHA to request a reasonable accommodation (see Chapter 2).

Notification of annual reexaminations interviews will be sent via the resident portal, by by first-class mail or by email, and will contain the date, time, and location of the interview by which the annual reexamination must be completed. In addition, it will inform the family of the information and documentation that must be brought to the interview provided as part of this process.

If the family is unable to attend a scheduled interviewto provide the information and documentation required by the due date, the family should contact the PHACOC -in advance of the due date to request an extension, generally set at a 10 business day extension. the interview to schedule a new appointment. If a family does not attend the scheduled interviewsubmit the information and documents, the PHACOC -will send a second notification with a new interview date and appointment timedue date.

© Copyright <u>2022-2022</u> Nan McKay & Associates, Inc. Page 11-5 Unlimited copies may be made for internal use.

If a family fails to <u>attend_complete the annual reexamination after COC has submitted</u> <u>two scheduled interviewsrequests</u>_without <u>PHACOC</u> approval, or if the notice is returned by the post office with no forwarding address, a notice of termination (see Chapter 12) will be sent to the family's address of record, and to any alternate address provided in the family's file.

An advocate, interpreter, or other assistant may assist the family in the interview-reexamination process. The family and the PHACOC-must execute a certification attesting to the role and the assistance provided by any such third party.

© Copyright <u>2022_2022</u> Nan McKay & Associates, Inc. Page 11-6 Unlimited copies may be made for internal use.

11-I.DCD. CONDUCTING ANNUAL REEXAMINATIONS

As part of the annual reexamination process, families are required to provide updated information to the PHA regarding the family's income, expenses, and composition [24 CFR 982.551(b)].

PHA-COC Policy

Families will be asked to bring provide all required information (as described in the reexamination notice) to the reexamination appointment. The required information will include a PHACOC designated reexamination form, an Authorization for the Release of Information/Privacy Act Notice, as well as supporting documents or forms related to the family's income, expenses, and family composition.

Any required documents or information that the family is unable to provide at the time of the interview the annual reexamination is due, must be provided within 10 business daysof the interview. If the family is unable to obtain the information or materials within the required time frame, the family may request an extension.

If the family does not provide the required documents or information within the required time period (plus any extensions), the family will be sent a notice of termination (See Chapter 12).

Additionally, HUD recommends that at annual reexaminations PHAs ask whether the tenant, or any member of the tenant's household, is subject to a lifetime sex offender registration requirement in any state [Notice PIH 2012-28].

PHA-COC Policy

At the annual reexamination, <u>the PHACOC</u>-will ask whether the tenant, or any member of the tenant's household, is subject to a lifetime sex offender registration requirement in any state. <u>The PHACOC</u>-will use the <u>Dru Sjodin</u> National Sex Offender database to verify the information provided by the tenant.

If the PHA proposes to terminate assistance based on lifetime sex offender registration information, the PHA must notify the household of the proposed action and must provide the subject of the record and the tenant a copy of the record and an opportunity to dispute the accuracy and relevance of the information prior to termination. [24 CFR 5.903(f) and 5.905(d)]. (See Chapter 12.)

© Copyright <u>2022_2022</u> Nan McKay & Associates, Inc. Page 11-7 Unlimited copies may be made for internal use.

The information provided by the family generally must be verified in accordance with the policies in Chapter 7. Unless the family reports a change, or the PHA has reason to believe a change has occurred in information previously reported by the family, certain types of information that are verified at admission typically do not need to be re-verified on an annual basis. These include:

- Legal identity
- Age
- Social security numbers
- A person's disability status
- Citizenship or immigration status

If adding a new family member to the unit causes overcrowding according to <u>space standards the</u> housing quality standards (HQS) (see Chapter 8), the PHA must issue the family a new voucher, and the family and PHA must try to find an acceptable unit as soon as possible. If an acceptable unit is available for rental by the family, the PHA must terminate the HAP contract in accordance with its terms [24 CFR 982.403].

© Copyright 2022-2022 Nan McKay & Associates, Inc. Page 11-8 Unlimited copies may be made for internal use.

11-I. EDE. DETERMINING ONGOING ELIGIBILITY OF CERTAIN STUDENTS [24 CFR 982.552(b)(5)]

Section 327 of Public Law 109-115 established <u>new-new</u> restrictions on the ongoing eligibility of certain students (both part- and full-time) who are enrolled in institutions of higher education.

If a student enrolled in an institution of higher education is under the age of 24, is not a veteran, is not married, does not have a dependent child, and is not a person with disabilities receiving HCV assistance as of November 30, 2005, the student's eligibility must be reexamined along with the income eligibility of the student's parents on an annual basis. In these cases, both the student and the student's parents must be income eligible for the student to continue to receive HCV assistance. If, however, a student in these circumstances is determined independent from their parents or is considered a *vulnerable youth* in accordance with PHA policy, the income of the student's parents will not be considered in determining the student's ongoing eligibility.

Students who reside with parents in an HCV assisted unit are not subject to this provision. It is limited to students who are receiving assistance on their own, separately from their parents.

PHA-COC Policy

During the annual reexamination process, the PHACOC-will determine the ongoing eligibility of each student who is subject to the eligibility restrictions in 24 CFR 5.612 by reviewing the student's individual income as well as the income of the student's parents. If the student has been determined "independent" from their parents or is considered a *vulnerable youth* based on the policies in Sections 3-II.E and 7-II.E, the parents' income will not be reviewed.

If the student is no longer income eligible based on their own income or the income of their parents, the student's assistance will be terminated in accordance with the policies in Section 12-I.D.

If the student continues to be income eligible based on their own income and the income of their parents (if applicable), the PHACOC will process a reexamination in accordance with the policies in this chapter.

© Copyright <u>2022-2022</u> Nan McKay & Associates, Inc. Page 11-9 Unlimited copies may be made for internal use.

I

11-I.E. CALCULATING ANNUAL INCOME AT ANNUAL REEXAMINATION [24 CFR-5.609(c)(2) and Notice PIH 2023-27]

<u>The PHA must determine the income of the family for the previous 12 month period and use this</u> <u>amount as the family income for annual reexaminations, except where the PHA uses a</u> <u>streamlined income determination as indicated in Chapter 7 of this policy. The PHA may also</u> <u>use Safe harbor income determinations dated within the last 12 months from a means tested</u> <u>federal public assistance program at annual reexamination as outlined in Chapter 7 of this policy.</u>

Except when using streamlined or Safe Harbor income determinations, in determining the income of the family for the previous 12-month period, any change of income since the family's last annual reexamination, including those that did not meet the threshold to process an interim reexamination in accordance with PHA policies and 24 CFR 5.657(e) or 960.257(b) must be considered.

Income from assets is always anticipated, irrespective of the income examination type.

A change in income may be a loss of income or the addition of a new source of income. Changing to a different employer in the prior year does not necessarily constitute a change if the income earned from either employer is substantially the same. The PHA should look at the entirety of the family's unearned income and earned income from the prior year in which earned income may have been one constant job or many different jobs that start and stop.

<u>Cost of Living Adjustments (COLA) to Social Security income and Social Security disability</u> income are always considered changes to income because the COLA is an adjustment that automatically occurs annually by law. See Chapter 6 for PHA policies on when the COLA is applied and Chapter 7 on streamlined determination of income for inflationary adjustments.

Notice PIH 2023-27 lists the following steps to calculate both earned and unearned income at annual reexamination.

Step 1: The PHA determines annual income for the previous 12-month period by reviewing the following information:

<u>The EIV Income Report pulled within 120 days of the effective date of the annual</u> reexamination;

The income reported on the most recent HUD 50058; and

The amount of prior year income reported by the family on the PHA's annual reexamination paperwork.

Step 2: The PHA takes into consideration any interim reexamination of family incomecompleted since the last annual reexamination.

© Copyright <u>2022_2022</u> Nan McKay & Associates, Inc. Page 11-10 Unlimited copies may be made for internal use.

Adminplan 4/1/229/1/231/1/2024

Formatted: Space Before: 12 pt, Keep with next, Tab stops: Not at 0.25" + 0.75" + 1"

Formatted: Normal, Space Before: 12 pt, No bullets or

numbering, Keep with next

Formatted: Normal, Space Before: 12 pt, Keep with next

1

<u>If there was an interim reexamination performed, the PHA must use the annual income</u> from the interim to determine the family's total annual income, provided there are no additional changes.

<u>If the PHA did not perform an interim or there have been changes since the last</u> reexamination, the PHA moves to Step 3. Formatted: Normal, Space Before: 12 pt, No bullets or numbering, Keep with next

© Copyright <u>2022_2022</u> Nan McKay & Associates, Inc. Page 11-11 Unlimited copies may be made for internal use.

I

Step 3: If there were changes in annual income not processed by the PHA since the last-		
reexamination, the PHA must use current income. The family will be required to report their-		
income for the prior year and whether there have been permanent changes.		
If there are no reported changes to an income source, the PHA may use documentation of prior-		
year income to calculate the annual income. For example, the PHA may use the following		
documentation:		
<u>EIV + self-certification (wages, Supplemental Security Income (SSI), Social Security,</u>		Formatted: Normal, Space Before: 12 pt, No bullets or numbering, Keep with next
and unemployment)		
Current written third party verification from the source verifying prior year income that		
is dated within 120 days of receipt by the PHA, for example:		
is dated while 120 days of receipt of the rank for example.		
<u>Year end statements</u>	t	Formatted: Space Before: 12 pt, No bullets or numbering,
		Keep with next, Tab stops: Not at 0.5"
Paycheck with year-to-date amounts		
<u>——Tax forms (Form 1040, W2, 1099, etc.)</u>		
If there are reported changes by the family or the PHA notes discrepancies between EIV and		Formatted: Normal, Space Before: 12 pt, Keep with next
what the family reports, the PHA must follow the verification hierarchy (described in Chapter 7)-		
to document and verify income. Exhibit 11-1 provides detailed examples of how the PHA		
calculates income from different sources at annual reexamination using the above method.		
PHA Policy		Formatted: Highlight
		Formatted: Normal, Indent: Left: 0", Space Before: 12 pt,
When income is calculated using a streamlined income determination or Safe Harbor		Keep with next
determination from a means tested federal public assistance program in accordance with PHA		
policies in Chapter 7, the above is not applicable. However, where the family disagrees with the		
<u>PHA or other agency's determination of income or the PHA has other reason to use third-party</u> verification in these circumstances, then the above will apply.		
verification in these circumstances, then the above will apply.		

© Copyright <u>2022-2022</u> Nan McKay & Associates, Inc. Page 11-12 Unlimited copies may be made for internal use.

I

11-I.F. EFFECTIVE DATES

The PHA must establish policies concerning the effective date of changes that result from an annual reexamination [24 CFR 982.516].

PHA-COC Policy

In general, an *increase* in the family share of the rent that results from an annual reexamination will take effect on the family's anniversary date, and the family will be notified at least 30 days in advance.

If less than 30 days remain before the scheduled effective date, the increase will take effect on the first of the month following the end of the 30-day notice period.

If a family moves to a new unit, the increase will take effect on the effective date of the new lease and HAP contract, and no 30-day notice is required.

If the PHACOC -chooses to schedule an annual reexamination for completion prior to the family's anniversary date for administrative purposes, the effective date will be determined by the PHACOC, but will always allow for the 30-day notice period.

If the family causes a delay in processing the annual reexamination, *increases* in the family share of the rent will be applied retroactively, to the scheduled effective date of the annual reexamination. The family will be responsible for any overpaid subsidy and may be offered a repayment agreement in accordance with the policies in Chapter 16.

In general, a *decrease* in the family share of the rent that results from an annual reexamination will take effect on the family's anniversary date.

If a family moves to a new unit, the decrease will take effect on the effective date of the new lease and HAP contract.

If <u>the PHACOC</u> chooses to schedule an annual reexamination for completion prior to the family's anniversary date for administrative purposes, the effective date will be determined by the <u>PHACOC</u>.

If the family causes a delay in processing the annual reexamination, *decreases* in the family share of the rent will be applied prospectively, from the first day of the month following completion of the reexamination processing.

Delays in reexamination processing are considered to be caused by the family if the family fails to provide information requested by the PHA by the date specified, and this delay prevents the PHA from completing the reexamination as scheduled.

© Copyright <u>2022_2022</u> Nan McKay & Associates, Inc. Page 11-13 Unlimited copies may be made for internal use.

PART II: INTERIM REEXAMINATIONS [24 CFR 982.516; Notice PIH 2023-27]

11-II.A. OVERVIEW

Family circumstances may change between annual reexaminations. HUD and PHA policies dictate what kinds of information about changes in family circumstances must be reported, and under what circumstances the PHA must process interim reexaminations to reflect those changes. HUD regulations also permit the PHA to conduct interim reexaminations of income or family composition at any time. When an interim reexamination is conducted, only those factors that have changed are verified and adjusted [HCV GB, p. 12-10].

In addition to specifying what information the family must report, HUD regulations permit the family to request an interim determination if other aspects of the family's income or composition changes. The PHA must complete the interim reexamination within a reasonable time after the family's request.

This part includes HUD and PHA policies describing what changes families are required to report, what changes families may choose to report, and how the PHA will process both PHA-and family-initiated interim reexaminations.

Family circumstances may change between annual reexaminations. HUD and PHA policies dictate what kinds of information about changes in family circumstances must be reported, and under what circumstances the PHA must process interim reexaminations to reflect those changes. HUD regulations also permit the PHA to conduct interim reexaminations of income or family composition at any time. When an interim reexamination is conducted, only those factors that have changed are verified and adjusted [HCV GB, p. 12-10].

A family may request an interim determination of family income or composition because of any changes since the last determination. The PHA must conduct any interim reexamination within a reasonable period of time after the family request or when the PHA becomes aware of a change in the family's adjusted income that must be processed in accordance with HUD regulations. What qualifies as a "reasonable time" may vary based on the amount of time it takes to verify information, but the PHA generally should conduct the interim reexamination not longer than 30 days after the PHA becomes aware of changes in income.

Notice PIH 2023-27 changes the conditions under which interim reexaminations must be conducted, codifies when interim reexaminations should be processed and made effective, and requires related changes for annual reexaminations and streamlined income determinations. When the PHA determines that an interim reexamination of income is necessary, they must ask the family to report changes in all aspects of adjusted income.

In addition to specifying what information the family must report, HUD regulations permit the family to request an interim determination if other aspects of the family's income or composition changes. The PHA must complete the interim reexamination within a reasonable time after the family's request.

This part includes HUD and PHA policies describing what changes families are required to report, what changes families may choose to report, and how the PHA will process both PHA-and family initiated interim reexaminations.

© Copyright 2022-2022 Nan McKay & Associates, Inc. Page 11-14 Unlimited copies may be made for internal use.

11-II.B. CHANGES IN FAMILY AND HOUSEHOLD COMPOSITION

Reporting

The family is required to report all changes in family composition. The PHA must adopt policies prescribing when and under what conditions the family must report changes in income and family composition. However, due to family obligations under the program, the PHA has limited discretion in this area.

<u>PHAs must require families to report household composition changes; however, PHAs determine</u> the timeframe in which reporting happens [Notice PIH 2023-27]. The family is required to reportall changes in family composition. The PHA must adopt policies prescribing when and underwhat conditions the family must report changes in income and family composition <u>[24 CFR-960.257(b)(5)]</u>. However, due to family obligations under the program, the PHA has limited discretion in this area.

PHA-COC Policy

COC will conduct interim reexaminations to account for any changes in household composition that occur between annual reexaminations.

<u>All families must report all changes in family and household composition that occur</u> between annual reexaminations within 10 business days of the change.

The PHA will conduct interim reexaminations to account for any changes in householdcomposition that occur between annual reexaminations.

New Family Members Not Requiring PHA Approval

The addition of a family member as a result of birth, adoption, or court-awarded custody does not require PHA approval. However, the family is required to promptly notify the PHA of the addition [24 CFR 982.551(h)(2)].

PHA Policy

The family must inform the PHA of the birth, adoption, or court-awarded custody of a child within 10 business days.

COC Policy

The family must inform COC of the birth, adoption, or court-awarded custody of a child within 30 business days.

© Copyright <u>2022-2022</u> Nan McKay & Associates, Inc. Page 11-15 Unlimited copies may be made for internal use.

New Family and Household Members Requiring Approval

With the exception of children who join the family as a result of birth, adoption, or courtawarded custody, a family must request PHA approval to add a new family member [24 CFR 982.551(h)(2)] or other household member (live-in aide or foster child) [24 CFR 982.551(h)(4)].

Although the PHA must verify aspects of program eligibility when any new family member is added, the Streamlining Final Rule removed the requirement that PHAs conduct a reexamination of income whenever a new family member is added. The PHA may state in policy that an income reexamination will be conducted.

If a change in family size causes a violation of Housing Quality Standards (HQS) space standards (see Chapter 8), the PHA must issue the family a new voucher, and the family and PHA must try to find an acceptable unit as soon as possible. If an acceptable unit is available for rental by the family, the PHA must terminate the family's HAP contract in accordance with its terms [24 CFR 982.403].

PHA-COC Policy

Families must request <u>PHA-COC</u> approval to add a new family member, live-in aide, foster child, or foster adult. This includes any person not on the lease who is expected to stay in the unit for more than 30 consecutive days or 90 cumulative days within a 12-month period and therefore no longer qualifies as a "guest." Requests must be made in writing and approved by <u>the PHACOC</u> -prior to the individual moving into the unit.

The PHACOC - will not approve the addition of a new family or household member unless the individual meets the PHA's eligibility criteria (see Chapter 3) and documentation requirements (see Chapter 7, Part II).

The PHACOC - will not approve the addition of a foster child or foster adult if it will cause a violation of HQS space standards.

If the PHACOC-determines an individual meets the <u>COC-PHA</u>'s eligibility criteria and documentation requirements, the <u>PHACOC</u>-will provide written approval to the family. If the approval of a new family member or live-in aide will cause overcrowding according to HQS standards, the approval letter will explain that the family will be issued a voucher and will be required to move.

If the PHACOC determines that an individual does not meet the PHACOC's eligibility criteria or documentation requirements, the PHACOC -will notify the family in writing of its decision to deny approval of the new family or household member and the reasons for the denial.

The PHACOC - will make its determination within $\frac{10}{-30}$ business days of receiving all information required to verify the individual's eligibility.

© Copyright 2022 2022 Nan McKay & Associates, Inc. Page 11-16 Unlimited copies may be made for internal use.

Departure of a Family or Household Member

Families must promptly notify the PHA if any family-household member <u>(including a live in-aide, foster child, or foster adult)</u> no longer lives in the unit [24 CFR 982.551(h)(3)]. Because household members are considered when determining the family unit (voucher) size [24 CFR 982.402], the PHA also needs to know when any live-in aide, foster child, or foster adult ceases to reside in the unit. The PHA must process an interim for all decreases in adjusted income when a family member permanently moves out of the unit.

PHA-COC Policy

If a household member ceases to reside in the unit, the family must inform the PHACOC within <u>3010</u> business days. This requirement also applies to a family member who has been considered temporarily absent at the point that the family concludes the individual is permanently absent.

Documentation of the removal of the family member may include one of the following:

- A new lease showing a new address for the removed family member.
- Any documentation (such as a utility bill, Department of Motor Vehicles records, employment records, etc.) showing a new address for the removed family member.
- Signed and notarized notice by the head of household explaining the reason for the removal.

If the change in family composition requires a decrease in the payment standard, the decreased payment standard will not occur until the next scheduled re-examination.

Changes in Family Unit Size (Voucher Size) [24 CFR 982.505(c)(6)]

Changes effective 12/2/24 and earlier: Irrespective of any increase or decrease in the payment standard, if the family unit size increases or decreases during the HAP contract term, the new family unit size must be used to determine the payment standard for the family beginning at the family's first regular reexamination following the change in family unit size.

Changes effective 12/3/24 and later: Irrespective of any increase or decrease in the payment standard, if the family unit size increases or decreases during the HAP contract term, the new family unit size may be used to determine the payment standard immediately or at the family's first regular reexamination following the change in family unit size.

COC Policy

If the family unit size (voucher size) changes during the term of a HAP contract, the new family unit size will be used to determine the payment standard at the family's first regular reexamination following the change in family unit size.

© Copyright <u>2022-2022</u> Nan McKay & Associates, Inc. Page 11-17 Unlimited copies may be made for internal use.

11-II.C. CHANGES AFFECTING INCOME OR EXPENSES

Interim reexaminations can be scheduled either because the PHA has reason to believe that changes in income or expenses may have occurred, or because the family reports a change. When a family reports a change, the PHA may take different actions depending on whether the family reported the change voluntarily, or because it was required to do so.

PHA-Initiated Interim Reexaminations

<u>PHA-initiated interim reexaminations are those that are scheduled based on circumstances or criteria defined by the PHA. They are not scheduled because of changes reported by the family.</u>

COC Policy

COC will conduct interim reexaminations in each of the following instances:

For families receiving the Earned Income Disallowance (EID), the PHA will conduct an interim reexamination at the conclusion of the 24-month eligibility period.

If the family has reported zero income, COC will conduct an interim reexamination every 6 months as long as the family continues to report that they have no income.

If at the time of the annual reexamination, it is not feasible to anticipate a level of income for the next 12 months (e.g. seasonal or cyclic income), COC will schedule an interim reexamination to coincide with the end of the period for which it is feasible to project income.

If at the time of the annual reexamination, tenant declarations were used on a provisional basis due to the lack of third-party verification, and third-party verification becomes available, COC will conduct an interim reexamination.

<u>COC may conduct an interim reexamination at any time in order to correct an</u> <u>error in a previous reexamination, or to investigate a tenant fraud complaint.</u>

Family-Initiated Interim Reexaminations

The PHA must adopt policies prescribing when and under what conditions the family must report changes in family income or expenses [24 CFR 982.516(c)]. In addition, HUD regulations require that the family be permitted to obtain an interim reexamination any time the family has experienced a change in circumstances since the last determination [24 CFR 982.516(b)(2)].

Required Reporting

HUD regulations give the PHA the freedom to determine the circumstances under which families will be required to report changes affecting income.

COC Policy

Families are required to report all increases in earned income, including new employment, within 30 business days of the date the change takes effect. COC will note the information in the tenant file but will not conduct an interim reexamination. Families are not required to report any other changes in income or expenses.

Optional Reporting

The family may request an interim reexamination any time the family has experienced a change in circumstances since the last determination [24 CFR 982.516(b)(2)]. The PHA must process the request if the family reports a change that will result in a reduced family income [HCV GB, p. 12-9].

If a family reports a decrease in income from the loss of welfare benefits due to fraud or noncompliance with a welfare agency requirement to participate in an economic self-sufficiency program, the family's share of the rent will not be reduced [24 CFR 5.615]. For more information regarding the requirement to impute welfare income see Chapter 6.

COC Policy

If a family reports a change that it was not required to report and that would result in an increase in the family share of the rent, COC will note the information in the tenant file, but will not conduct an interim reexamination.

If a family reports a change that it was not required to report and that would result in a decrease in the family share of rent, COC will conduct an interim reexamination. See Section 11-II.D. for effective dates.

Families may report changes in income or expenses at any time.

Overview

Interim reexaminations for changes in income or expenses may be scheduled either because the PHA has reason to believe that changes in income or expenses may have occurred, or because the family reports a change.

11-II.D. PROCESSING THE INTERIM REEXAMINATION

© Copyright 2022-2022 Nan McKay & Associates, Inc. Page 11-19 Unlimited copies may be made for internal use.

Method of Reporting

COC Policy

The family may report changes via the resident portal, email, in writing, or orally. If the family provides oral notice, COC may also require the family to submit the changes in writing.

<u>Generally, the family will not be required to attend an interview for an interim</u> reexamination. However, if COC determines that an interview is warranted, the family may be required to attend.

Based on the type of change reported, COC will determine the documentation the family will be required to submit. The family must submit any required information or documents within 10 business days of receiving a request from COC. This time frame may be extended for good cause with COC approval. COC will accept the required documentation by the resident portal, mail, by email, or in person.

Effective Dates

L

The PHA must establish the time frames in which any changes that result from an interim reexamination will take effect [24 CFR 982.516(d)]. The changes may be applied either retroactively or prospectively, depending on whether there is to be an increase or a decrease in the family share of the rent, and whether the family reported any required information within the required time frames [HCV GB, p. 12-10].

PHA Policy

If the family share of the rent is to *increase*:

The increase generally will be effective on the first of the month following 30 days' notice to the family.

If a family fails to report a change within the required time frames or fails to provide all required information within the required time frames, the increase will be applied retroactively, to the date it would have been effective had the information been provided on a timely basis. The family will be responsible for any overpaid subsidy and may be offered a repayment agreement in accordance with the policies in Chapter 16.

If the family share of the rent is to *decrease*:

The decrease will be effective on the first day of the month following the month in which the change was reported and all required documentation was submitted. In cases where the change cannot be verified until after the date the change would have become effective, the change will be made retroactively.

© Copyright <u>2022_2022</u> Nan McKay & Associates, Inc. Page 11-20 Unlimited copies may be made for internal use.

<u>The PHA must estimate the income of the family for the upcoming 12 month period to</u> <u>determine family income for an interim reexamination [24 CFR 5.609(c)(1)]. Policies for</u> <u>projecting income are found in Chapter 6.</u>

Interim Decreases [24 CFR 982.516(c)(2) and Notice PIH 2023-27]

A family may request an interim determination of family income for any change since the last determination. However, the PHA may decline to conduct an interim reexamination if the PHA estimates the family's adjusted income will decrease by an amount that is less than 10 percent of the family's adjusted income. The PHA may set a lower threshold in PHA policy such as performing an interim for any decreases in adjusted income, although HUD prohibits the PHA from setting a dollar figure threshold.

However, while the PHA has some discretion, HUD requires that the PHA perform an interimreexamination for a decrease in adjusted income of any amount in two circumstances:

- When there is a decrease in family size attributed to the death of a family member; or-
- When a family member permanently moves out of the assisted unit during the period since the family's last reexamination.

In the above circumstances, the PHA must perform an interim reexamination for any decrease in adjusted income.

If the net effect of the changes in adjusted income due to a decrease in family size results in nochange or an increase in annual adjusted income, then PHA must process the removal of the household member(s) as a non-interim reexamination transaction without making changes to the family's annual adjusted income.

PHA Policy

The PHA will conduct an interim reexamination any time the family's adjusted incomehas decreased by any amount. Formatted: Level 1 Bullet, Indent: Left: 0", Bulleted + Level: 1 + Aligned at: 0.25" + Indent at: 0.5"

Interim Increases [24 CFR 982.516(c)(3) and Notice PIH 2023-27]

Increases Less than 10 Percent

PHAs must not process interim reexaminations for income increases that result in less than a 10percent increase in annual adjusted income.

Increases 10 Percent or Greater

PHAs must conduct an interim reexamination of family income when the PHA becomes aware that the family's adjusted income has changed by an amount that the PHA estimates will result in an increase of 10 percent or more in adjusted income, with the following exceptions:

PHAs may not consider any increases in earned income when estimating or calculating whether the family's adjusted income has increased, unless the family has previously received an interim reduction during the same reexamination cycle; and

<u>PHAs may choose not to conduct an interim reexamination during the last three months</u> of a certification period if a family reports an increase in income within three months of the next annual reexamination effective date.

When the family previously received an interim reexamination for a decrease to adjusted income during the same annual reexamination cycle, a PHA has the discretion whether to consider a subsequent increase in earned income.

PHA Policy

When a family reports an increase in their carned income between annual reexaminations, the PHA will not conduct an interim reexamination, regardless of the amount of the increase, and regardless of whether there was a previous decrease since the family's last annual reexamination.

<u>The PHA will process an interim reexamination for any increases in uncarned income of 10</u> percent or more in adjusted income.

<u>The PHA will not perform an interim reexamination when a family reports an increase in income</u> (whether earned or uncarned income) within three months of their annual reexamination effective date. However, families who delay reporting income increases until the last three months of their certification period may be subject to retroactive rent increases in accordance with the PHA policies in Chapter 14.

Formatted: No bullets or numbering

Formatted: Indent: Left: 0"

© Copyright <u>2022-2022</u> Nan McKay & Associates, Inc. Page 11-22 Unlimited copies may be made for internal use.

Concurrent Increases in Earned and Unearned Income [Notice PIH 2023-27]

When the family reports an increase in both earned and unearned income at the same time, the <u>PHA must look at the earned and unearned income changes independently of each other to</u> <u>determine if an interim reexamination is performed. The PHA will only conduct an interim</u> <u>reexamination when the increase independently meets the 10 percent threshold and all other</u> <u>requirements for performing interim reexaminations. For example, if a family reported increases</u> <u>in both earned and unearned income that overall resulted in a 12 percent increase in their</u> <u>adjusted income, but the change in earned income represented a 7 percent increase and the</u> <u>change in unearned income represented a 5 percent increase, the PHA may not perform an</u> <u>interim for either change since neither change meets the 10 percent threshold amount</u> <u>independently. If the change in unearned income met the 10 percent threshold in this case, the</u> <u>PHA would be required to perform an interim. If the change in earned income met the 10 percent</u> <u>threshold in this case, the PHA would refer to PHA policy to determine whether an interim was</u> <u>required.</u>

Cumulative Increases [Notice PIH 2023-27]

<u>A series of smaller reported increases in adjusted income may cumulatively meet or exceed the</u> <u>10 percent increase threshold, at which point the PHA must conduct an interim reexamination in</u> <u>accordance with PHA policy.</u>

© Copyright 2022-2022 Nan McKay & Associates, Inc. Page 11-23 Unlimited copies may be made for internal use.

L

Family Reporting

The PHA must adopt policies consistent with HUD regulations prescribing when and under what conditions the family must report a change in family income or composition [24 CFR-982.516(d)].

<u>PHA policy may require families to report only changes that the family estimates meet the</u> threshold for an interim reexamination or the PHA may establish policies requiring that families report all changes in income and household composition, and the PHA will subsequently determine if the change requires an interim reexamination [Notice PIH 2023-27].

When the PHA determines that an interim reexamination of income is necessary, they must ask the family to report changes in all aspects of adjusted income. For example, if the family is reporting a decrease in adjusted income that is more than 10 percent, but the family also had a change in assets that would result in a change in income, the change in assets must also be reviewed [Notice PIH 2023-27].

PHA Policy

The family will be required to report all changes in income regardless of the amount of the change, whether the change is to earned or uncarned income, or if the change occurred during the last three months of the certification period. Families must report changes in income within 10 business days of the date the change takes effect. The family may notify the PHA of changes either orally or in writing. If the family provides oral notice, the PHA may also require the family to submit the changes in writing.

Within 10 business days of the family reporting the change, the PHA will determine whether the change will require an interim reexamination.

If the change will not result in an interim reexamination, the PHA will note the information in the tenant file but will not conduct an interim reexamination. The PHA will send the family written notification within 10 business days of making this determination informing the family that the PHA will not conduct an interim reexamination.

If the change will result in an interim reexamination, the PHA will determine the documentation the family will be required to submit based on the type of change reported and PHA policies in Chapter 7. The PHA will ask the family to report changes in all aspects of adjusted income at this time. The family must submit any required information or documents within 10 business days of receiving a request from the PHA. This time frame may be extended for good cause with PHA approval. The PHA will accept required documentation by mail, email, fax, or in person. The PHA will conduct the interim within a reasonable time period based on the amount of time it takes to verify the information.

Generally, the family will not be required to attend an interview for an interim reexamination. However, if the PHA determines that an interview is warranted, the family may be required to attend.

When a family reports a change, the PHA may take different actions depending on whether the family reported the change voluntarily, or because it was required to do so.

PHA-Initiated Interim Reexamination

© Copyright 2022-2022 Nan McKay & Associates, Inc. Page 11-24 Unlimited copies may be made for internal use.

Adminplan 4/1/229/1/231/1/2024

Formatted: Indent: Left: 0"

PHA initiated interim reexaminations are those that are scheduled based on circumstances or criteria defined by the PHA. They are not scheduled because of changes reported by the family.

PHA Policy

The PHA will conduct interim reexaminations in each of the following instances:

For families receiving the Earned Income Disallowance (EID), the PHA willconduct an interim reexamination at the start and conclusion of the 24-montheligibility period.

If the family has reported zero income, the PHA will conduct an interimreexamination every 3 months as long as the family continues to report that theyhave no income.

If at the time of the annual reexamination, it is not feasible to anticipate a level of income for the next 12 months (e.g. seasonal or cyclic income), the PHA will schedule an interim reexamination to coincide with the end of the period for which it is feasible to project income.

If at the time of the annual reexamination, tenant declarations were used on a provisional basis due to the lack of third-party verification, and third-party-verification becomes available, the PHA will conduct an interim reexamination.

The PHA may conduct an interim reexamination at any time in order to correct an error in a previous reexamination, or to investigate a tenant fraud complaint.

© Copyright <u>2022_2022</u> Nan McKay & Associates, Inc. Page 11-25 Unlimited copies may be made for internal use.

I

Family-Initiated Interim Reexaminations

The PHA must adopt policies prescribing when and under what conditions the family must report changes in family income or expenses [24 CFR 982.516(c)]. In addition, HUD regulations-require that the family be permitted to obtain an interim reexamination any time the family has experienced a change in circumstances since the last determination [24 CFR 982.516(b)(2)].

Required Reporting

HUD regulations give the PHA the freedom to determine the circumstances under which families will be required to report changes affecting income.

PHA Policy

Families are required to report all increases in earned income, including newemployment, within 10 business days of the date the change takes effect.

The PHA will only conduct interim reexaminations for families that qualify for the earned income disallowance (EID), and only when the EID family's share of rent will change as a result of the increase. In all other cases, the PHA will note the information in the tenant file, but will not conduct an interim reexamination.

Families are not required to report any other changes in income or expenses.

Optional Reporting

The family may request an interim reexamination any time the family has experienced a changein circumstances since the last determination [24 CFR 982.516(b)(2)]. The PHA must processthe request if the family reports a change that will result in a reduced family income [HCV GB, p. 12-9].

If a family reports a decrease in income from the loss of welfare benefits due to fraud or noncompliance with a welfare agency requirement to participate in an economic self sufficiencyprogram, the family's share of the rent will not be reduced [24 CFR 5.615]. For moreinformation regarding the requirement to impute welfare income see Chapter 6.

PHA Policy

If a family reports a change that it was not required to report and that would result in an increase in the family share of the rent, the PHA will note the information in the tenant-file, but will not conduct an interim reexamination.

If a family reports a change that it was not required to report and that would result in a decrease in the family share of rent, the PHA will conduct an interim reexamination. See Section 11-II.D. for effective dates.

Families may report changes in income or expenses at any time.

© Copyright <u>2022_2022</u> Nan McKay & Associates, Inc. Page 11-26 Unlimited copies may be made for internal use.

11-II.D. PROCESSING THE INTERIM REEXAMINATION

Method of Reporting

PHA Policy

The family may notify the PHA of changes either orally or in writing. If the family provides oral notice, the PHA may also require the family to submit the changes in writing.

Generally, the family will not be required to attend an interview for an interimreexamination. However, if the PHA determines that an interview is warranted, the family may be required to attend.

Based on the type of change reported, the PHA will determine the documentation the family will be required to submit. The family must submit any required information or documents within 10 business days of receiving a request from the PHA. This time frame may be extended for good cause with PHA approval. The PHA will accept required documentation by mail, by email, by fax, or in person.

Effective Dates

The PHA must establish the time frames in which any changes that result from an interim reexamination will take effect [24 CFR 982.516(d)]. The changes may be applied either retroactively or prospectively, depending on whether there is to be an increase or a decrease in the family share of the rent, and whether the family reported any required information within the required time frames [HCV GB, p. 12-10].

PHA Policy

If the family share of the rent is to increase:

The increase generally will be effective on the first of the month following 30days' notice to the family.

If a family fails to report a change within the required time frames, or fails toprovide all required information within the required time frames, the increase will be applied retroactively, to the date it would have been effective had theinformation been provided on a timely basis. The family will be responsible forany overpaid subsidy and may be offered a repayment agreement in accordancewith the policies in Chapter 16.

If the family share of the rent is to *decrease*:

The decrease will be effective on the first day of the month following the month in which the change was reported and all required documentation was submitted. In cases where the change cannot be verified until after the date the change would have become effective, the change will be made retroactively.

© Copyright 2022-2022 Nan McKay & Associates, Inc. Page 11-27 Unlimited copies may be made for internal use.

11-II.D. EFFECTIVE DATES [24 CFR 982.516(e) and Notice 2023-27]

Changes Reported Timely [Notice PIH 2023-27]

If the family reports a change in family income or composition timely in accordance with PHApolicies:

- For rent increases, the PHA must provide the family with 30 days advance written notice. The rent increase is effective the first of the month after the end of that 30 day notice period.
- Rent decreases are effective on the first of the month after the date of the actual changeleading to the interim reexamination of family income. This means the decrease will be applied retroactively.

Changes Not Reported Timely [Notice PIH 2023-27]

If the family failed to report a change in family income or composition timely in accordance with PHA policies:

- For rent increases, the PHA must implement any resulting rent increases retroactively to the first of the month following the date of the change leading to the interim reexamination of family income.
- <u>For rent decreases, the PHA must implement the change no later than the first rent period</u> <u>following completion of the interim reexamination.</u>

However, the PHA may choose to adopt a policy that would make the effective date of the rentdecrease retroactive to the first of the month following completion of the reexamination. PHAsmay choose to establish conditions or requirements for when such a retroactive applicationwould apply. PHAs that choose to adopt such policies must ensure the earliest date that the retroactive decrease is applied is the later of:

The first of the month following the date of the change that led to the interim reexamination; or

The first of the month following the most recent previous income examination.

© Copyright <u>2022_2022</u> Nan McKay & Associates, Inc. Page 11-28 Unlimited copies may be made for internal use.

L

In applying a retroactive change in rent as the result of an interim reexamination, the PHA must elearly communicate the effect of the retroactive adjustment to the family so that there is no confusion over the amount of the rent that is the family's responsibility.

PHA Policy

In general, when the family fails to report a change in income or family composition timely, and the change would lead to a rent decrease, the PHA will apply the decrease the first of the month following completion of the interim reexamination.

However, the PHA will apply the results of the interim reexamination retroactively where a family's ability to report a change in income promptly may have been hampered due to extenuating circumstances such as a natural disaster or disruptions to PHA management operations. The PHA will decide to apply decreases retroactively on a case-by-case basis.

When the PHA applies the results of interim decreases retroactively, the PHA will clearly communicate the effect of the retroactive adjustment to the family and may enter into a repayment agreement in accordance with PHA policies.

The PHA will also clearly communicate the effect of the retroactive adjustment to the owner.

© Copyright 2022-2022 Nan McKay & Associates, Inc. Page 11-29 Unlimited copies may be made for internal use.

L

© Copyright <u>2022_2022</u> Nan McKay & Associates, Inc. Page 11-30 Unlimited copies may be made for internal use.

I

PART III: RECALCULATING FAMILY SHARE AND SUBSIDY AMOUNT

11-III.A. OVERVIEW

After gathering and verifying required information for an annual or interim reexamination, the PHA must recalculate the family share of the rent and the subsidy amount and notify the family and owner of the changes [24 CFR 982.516(d)(2), HCV 12-6 and 12-10]. While the basic policies that govern these calculations are provided in Chapter 6, this part lays out policies that affect these calculations during a reexamination.

After gathering and verifying required information for an annual or interim reexamination, the PHA must recalculate the family share of the rent and the subsidy amount, and notify the family and owner of the changes [24 CFR 982.516(d)(2), HCV 12-6 and 12-10]. While the basic policies that govern these calculations are provided in Chapter 6, this part lays out policies that affect these calculations during a reexamination.

11-III.B. CHANGES IN PAYMENT STANDARDS AND UTILITY ALLOWANCES

In order to calculate the family share of the rent and HAP amount correctly, changes in payment standards, subsidy standards, or utility allowances may need to be updated and included in the <u>PHA's calculations.</u>

Specific policies governing how subsidy standards, payment standards, and utility allowances are applied are discussed below.

In order to calculate the family share of the rent and HAP amount correctly, changes in paymentstandards, subsidy standards, or utility allowances may need to be updated and included in the PHA's calculations.

Specific policies governing how subsidy standards, payment standards, and utility allowances are applied are discussed below.

Payment Standards [24 CFR 982.505 and FR Notice 5/7/24]

[24 CFR 982.505]

The family share of the rent and HAP calculations must use the correct payment standard for the family, taking into consideration the family unit size, the size of unit, and the area in which the unit is located [HCV GB, p. 12-5]. See Chapter 6 for information on how to select the appropriate payment standard when the PHA changes its payment standard or when there is a change in family composition.

The family share of the rent and HAP calculations must use the correct payment standard for the family, taking into consideration the family unit size, the size of unit, and the area in which the unit is located [HCV GB, p. 12-5]. See Chapter 6 for information on how to select the appropriate payment standard.

When the PHA changes its payment standards or the family's situation changes, new paymentstandards are applied at the following times:

If the PHA's payment standard amount changes during the term of the HAP contract, the date
 on which the new standard is applied depends on whether the standard has increased or
 decreased:

© Copyright 2022-2022 Nan McKay & Associates, Inc. Page 11-31 Unlimited copies may be made for internal use.

- If the payment standard amount has increased, the increased payment standard will be applied at the *first annual* reexamination following the effective date of the increase in the payment standard.
- If the payment standard amount has *decreased*, during the term of a HAP contract, the PHA is not required to reduce the payment standard as the HAP contract remains in effect. At the family's *second annual* reexamination, the PHA may, but is not required to, apply the decreased payment standard or may gradually implement the reduced payment-standard (See Chapter 6 for the PHA's policy on decreases in the payment standard).
- If the family moves to a new unit, or a new HAP contract is executed due to changes in the lease (even if the family remains in place) the current payment standard applicable to the family will be used when the new HAP contract is processed.

© Copyright <u>2022_2022</u> Nan McKay & Associates, Inc. Page 11-32 Unlimited copies may be made for internal use.

I

Subsidy Standards [24 CFR 982.505(c)(4)]

If there is a change in the family unit size that would apply to a family during the HAP contract term, either due to a change in family composition, or a change in the PHA's subsidy standards (see Chapter 5), the new family unit size must be used to determine the payment standard amount for the family immediately or at the family's *first annual* reexamination following the change in family unit size.

If there is a change in the family unit size that would apply to a family during the HAP contract term, either due to a change in family composition, or a change in the PHA's subsidy standards (see Chapter 5), the new family unit size must be used to determine the payment standard-amount for the family at the family's *first annual* reexamination following the change in family unit size.

Utility Allowances [24 CFR 982.517(d)]

The family share of the rent and HAP calculations must reflect any changes in the family's utility arrangement with the owner, or in the PHA's utility allowance schedule [HCV GB, p. 12-5]. Chapter 16 discusses how utility allowance schedules are established.

When there are changes in the utility arrangement with the owner, the PHA must use the utility allowances in effect at the time the new lease and HAP contract are executed.

At reexamination, the PHA must use the PHA current utility allowance schedule [HCV GB, p. 18-8].

PHA-COC Policy

Revised utility allowances will be applied to a family's rent and subsidy calculations at the first annual reexamination after the allowance is adopted.

I

11-III.C. NOTIFICATION OF NEW FAMILY SHARE AND HAP AMOUNT

The PHA must notify the owner and family of any changes in the amount of the HAP payment [HUD-52641, HAP Contract]. The notice must include the following information [HCV GB, p. 12-6]:

- The amount and effective date of the new HAP payment
- •____The amount and effective date of the new family share of the rent
- •____The amount and effective date of the new tenant rent to owner

The family must be given an opportunity for an informal hearing regarding the PHA's determination of their annual or adjusted income, and the use of such income to compute the housing assistance payment [24 CFR 982.555(a)(1)(i)] (see Chapter 16).

PHA-COC Policy

The notice to the family will include the annual and adjusted income amounts that were used to calculate the family share of the rent and the housing assistance payment.

The notice will state the family has the right to request an explanation of how the assistance was calculated and if the family disagrees, they have the right to informal hearing. The notice will include the procedures for requesting an informal hearing.

Formatted: Bulleted + Level: 1 + Aligned at: 0.25" + Indent at: 0.5"

1

11-III.D. DISCREPANCIES

During an annual or interim reexamination, the PHA may discover that information previously reported by the family was in error, or that the family intentionally misrepresented information. In addition, the PHA may discover errors made by the PHA. When errors resulting in the overpayment or underpayment of subsidy are discovered, corrections will be made in accordance with the policies in Chapter <u>1314</u>.

© Copyright <u>2022_2022</u> Nan McKay & Associates, Inc. Page 11-35 Unlimited copies may be made for internal use.

© Copyright <u>2022_2022</u> Nan McKay & Associates, Inc. Page 11-36 Unlimited copies may be made for internal use.

I

PART IV: NON-INTERIM REEXAMINATION TRANSACTIONS [Notice PIH 2023-27]

Families may experience changes within the household that do not trigger an interim reexamination under PHA policy and HUD regulations but which HUD still requires the PHA to report to HUD via Form HUD-50058. These are known as *non-interim reexamination transactions*. In these cases, PHAs will submit a separate, new action code on Form HUD-50058. The following is a list of non-interim reexamination transactions:

- Adding or removing a hardship exemption for the child care expense deduction;
- Updating or removing the phased-in hardship relief for the health and medical care expense deduction and/or reasonable attendant care and auxiliary apparatus expense deduction (families will begin receiving a 24-month phased-in relief at their next annual or interim reexamination, whichever occurs first)(the phased in relief will begin at an eligible family's first annual or interim reexamination, whichever is sooner, after January 1, 2024);
- Adding or removing general hardship relief for the health and medical care expense
 deduction and/or reasonable attendant care and auxiliary apparatus expense deduction;
- Adding or removing a minimum rent hardship;
- Adding or removing a non-family member (i.e., live-in aide, foster child, foster adult);
- Ending a family's EID or excluding 50 percent (decreased from 100 percent) of a family member's increase in employment income at the start of the second 12- month EID period.
- Adding a family member and the increase in adjusted income does not trigger an interim reexamination under the final rule;
- Removing a family member and the increase in adjusted income does not trigger an interim reexamination under the final rule;
- Adding/updating a family or household member's Social Security number; and
- Updating a family member's citizenship status from eligible to ineligible or vice versa, resulting in a change to the family's rent and/or utility reimbursement, if applicable (i.e., family begins receiving prorated assistance or previously prorated assistance becomes full assistance), or updating the prorated rent calculation due to the addition or removal of family members in household with an ineligible noncitizen(s).

<u>PHAs must make all other changes to assets, income, and deductions at the next annual or interim reexamination of income, whichever is sooner.</u>

© Copyright <u>2022_2022</u> Nan McKay & Associates, Inc. Page 11-37 Unlimited copies may be made for internal use.

© Copyright <u>2022_2022</u> Nan McKay & Associates, Inc. Page 11-38 Unlimited copies may be made for internal use.

I

EXHIBIT 11-1: CALCULATING Income AT ANNUAL REEXAMINATION

Example 1: Calculating Annual Income at Annual Reexamination Using EIV

Staff are processing the 3/1/2024 annual reexamination for Ruby Myers and her minor daughter, Georgia. No interim reexaminations have been processed, and Ruby has not reported any changes to annual income to the PHA since the 3/1/2023 annual reexamination. The SSA published 2024 COLA is 7 percent.

Last reexamination – 3/1/2023 Annual Reexamination

<u>Ruby:</u>

1

Georgia:

Wages: \$30,000

SSI: \$10,980 (\$915 monthly)s

The EIV report pulled on 12/15/2023

Ruby: Wages Total: \$33,651 Quarter 3 of 2023: \$8,859 (City Public School) Quarter 2 of 2023: \$8,616 (City Public School) Quarter 1 of 2023: \$8,823 (City Public School) Quarter 4 of 2022: \$7,353 (City Public School) Georgia: SSI Total: \$10,980 2023 benefit \$915 monthly

© Copyright 2022 2022 Nan McKay & Associates, Inc. Page 11-39 Unlimited copies may be made for internal use.

<u></u>			
Income Reported on Reexamination Application			
Ruby:	Georgia:		
Wages at City Public School: \$32,000 (switched jobs but no permanent change to amount)	SSI benefits: \$10,980 (no changes)		
Calculating Ruby's wages:	Calculating Georgia's SSI benefit:		
Step 1: Determine prior annual income from EIV (i.e., Q4 2022 through Q3 of 2023: \$33,651).	Step 1: Determine the prior annual income from EIV (i.e., \$915 x 12 months: \$10,980). Step 2: Take into consideration any interim		
Step 2: Take into consideration any interim reexamination of family income completed since the last annual reexamination (in this case, there have been no interim reexaminations processed since the last annual	reexamination of family income completed since the last annual reexamination (in this case, there have been no interim reexaminations processed since the last annual reexamination).		
reexamination). Step 3: Ruby certifies that the \$33,651 of wages in EIV is accurate and reflects her current annual income, so the PHA will use \$33,651 for annual wages for the 3/1/2024 annual reexamination given there have been no additional changes to annual income.	Step 3: Ruby certifies the SSI income in EIV is accurate and reflects Georgia's current annual income. The PHA must adjust the prior-year income (2023 SSI benefit) by the 7- percent COLA and will use this amount to calculate annual SSI income for the 3/1/2024 annual reexamination:		
	<u>COLA: \$64.05 (\$915 x 0.07)</u>		
	<u>New gross SSI benefit: \$11,748.60 (\$979.05 x</u> <u>12 months)</u>		
If Ruby did not agree with the annual wages reported in EIV, the PHA/MFH Owner would be required to verify her current income in accordance with HUD's verification hierarchy.			
Summary of Annual Income (a	Summary of Annual Income (as reported on the HUD-50058)		
Ruby (Head of Household):	Georgia (Other Youth Under 18):		
Other Wage: \$33,651	<u>SSI: \$11,748</u>		
Myers Family Total Annual Income: \$45,399			

© Copyright <u>2022-2022</u> Nan McKay & Associates, Inc. Page 11-40 Unlimited copies may be made for internal use.

I

Example 2: Calculating Annual Income at Annual Reexamination Using EIV: Family Disagrees with EIV

Staff are processing Paul Hewson's 5/1/2024 annual reexamination. Since the last annual reexamination, Paul reported a decrease in annual income that exceeded 10 percent. Last year, Paul reported a decrease in earned income because he transferred from a full-time job at Sasha's Sweets to a part-time job at Viking Bakery. Following HUD's EIV verification hierarchy, staff confirmed Paul was no longer employed at Sasha's Sweets and decreased his anticipated annual income from \$28,000 to \$7,500 resulting from his new part-time employment at Viking Bakery; an interim reexamination was processed effective 7/1/2023. After the 7/1/2023 interim, Paul worked briefly at two different jobs, but he says he is no longer working and is not planning to work.

5/1/2023 Annual Reexamination

Wages: \$28,000

1

The EIV report pulled on 1/15/2024

Wages Total: \$18,271

Quarter 3 of 2023: \$2,500 (Viking Bakery) Quarter 3 of 2023: \$796 (Sweet Tooth Candy Bar) Quarter 2 of 2023: \$1,300 (Sasha's Sweets)

Quarter 2 of 2023: \$584 (Larry's Concessions)

Quarter 2 of 2023: \$2,401 (Viking Bakery)

Quarter 1 of 2023: \$6,500 (Sasha's Sweets)

Quarter 4 of 2022: \$600 (Sasha's Sweets)

SS/SSI: No history of benefits

© Copyright <u>2022-2022</u> Nan McKay & Associates, Inc. Page 11-41 Unlimited copies may be made for internal use.

Income Reported on Reexamination Application

Wages: \$0 (permanent change; no longer receiving)

Social Security: \$14,400 (\$1,200 monthly)

Paul certified on the PHA's annual reexamination paperwork that he does not agree with the annual wages of \$18,271 reported in EIV and it is not reflective of his current anticipated annual income. He reported he is currently unemployed, and provided a copy of an award letter from the Social Security Administration to document that he will begin receiving a monthly disability benefit of \$1,200 effective 3/1/2024.

Calculating Wages and SS Benefit

Step 1: Determine prior annual income taking into consideration the 8/1/2023 interim reexamination (i.e., EIV wages reflected Q4 2022 through Q3 2023: \$18,271)

Step 2: Take into consideration any interim reexamination of family income completed since the last annual reexamination. In this case, there was a 7/1/2023 interim that reduced wages to \$7,500.

Step 3: Obtain documentation to verify current income and confirm Paul is no longer employed at Viking Bakery or The Sweet Tooth Candy Bar (the employers reported in the most recent quarter of EIV). This step is necessary, because Paul did not agree with the EIV income report or income reported on the last interim reexamination. Paul reported that he is no longer working at all.

<u>Process the annual reexamination effective 5/1/2024 using annual SS income of \$14,400 and \$0 wages.</u>

Summary of Annual Income (as reported on the HUD-50058)

Paul (Head of Household): \$14,400 (SS)

Hewson Family Total Annual Income: \$14,400

© Copyright <u>2022_2022</u> Nan McKay & Associates, Inc. Page 11-42 Unlimited copies may be made for internal use.

1

Example 3: Calculating Annual Income at Annual Reexamination

Staff are processing the 11/1/2024 annual reexamination for Samantha and Fergus Pool, head of household and spouse. On 2/14/2024 Samantha reported her monthly child support payment was reduced from \$200 to \$100 per month, but an interim reexamination was not processed because the reduction in child support income for Samantha's daughter, Hailey, did not result in a decrease of 10 percent or more in annual adjusted income, and the PHA did not establish a lower threshold. Samantha did not report any additional changes to the PHA.

Last reexamination – 11/1/2023 Annual Reexamination

Samantha:

Business income: \$28,000

VA disability pension: \$12,000

Child support: \$2,400

<u>Wages: \$8,250</u> Other non-wage income: \$3,000 (Go Fund Me

Fergus:

online fundraiser)

The EIV report pulled on 9/16/2024

Samantha: Wages Total: \$0 (no wage data reported since Q1 2023)

Fergus:

Wages Total: \$8,600 Quarter 1 of 2024: \$2,100 (Ian's Fish 'n' Chips) Quarter 1 of 2024: \$500 (Claire's Healthcare Supplies) Quarter 4 of 2023: \$1,000 (Claire's Healthcare Supplies)

Quarter 3 of 2023: \$1,800 (The Onion Garden Shop)

Quarter 2 of 2023: \$3,200 (Ivar's Fish Haus)

© Copyright <u>2022-2022</u> Nan McKay & Associates, Inc. Page 11-43 Unlimited copies may be made for internal use.

1

Current Family Circumstances: Income Reported on Reexamination Application

Samantha and Fergus reported how much income was earned/received in the previous 12-month period and noted permanent changes, where applicable, for each source of their income on PHA's annual reexamination form. However, no information was reported by the family concerning other non-wage income. Fergus reported only wages and his current employment at Ian's Fish 'n' Chips for the annual reexamination. The family supplied the supporting documentation noted below to the PHA for the 11/1/2024 annual reexamination.

Samantha:

<u>Fergus:</u> Wages: \$6,000

Business income: \$28,750 (last year); has decreased to \$18,000 (permanent change)

VA disability benefit: \$12,000 (last year); has increased to \$12,300 (permanent change)

Child support: \$2,400 (last year); has decreased to \$1,200 (permanent change)

Calculating Samantha's Net Business Income

Step 1: Determine prior annual net business income (i.e., \$28,000 on last HUD-50058.

Step 2: Take into consideration any interim reexamination of family income completed since the last annual reexamination. In this case, there have been no interim reexaminations processed since the last annual reexamination.

Step 3: Adjust to reflect current net business income. Samantha reported on the annual reexamination application that business income permanently decreased to \$18,000. The PHA must obtain supporting documentation from Samantha that demonstrates current net business income. Samantha provided documentation that supported the current annual net business income is \$18,000. Process the annual reexamination effective 11/1/2024 using annual net business income determined in Step 3.

Calculating Samantha's VA Pension Income

Step 1: Determine prior annual VA pension income (i.e., \$12,000 supported by a VA award letter Samantha supplied that documents the prior year monthly VA pension was \$1,000).

Step 2: Take into consideration any interim reexamination of family income completed since the last annual reexamination. In this case, there have been no interim reexaminations processed since the last annual reexamination.

Step 3: The PHA needs to adjust to reflect current VA pension income. Samantha supplies a VA award letter showing a monthly pension of \$1,025, or \$12,300 annually. Process the annual reexamination effective 11/1/2024 using annual VA pension income determined in Step 3 (\$12,300 in this example).

© Copyright 2022-2022 Nan McKay & Associates, Inc. Page 11-44 Unlimited copies may be made for internal use.

Calculating Samantha's Child Support Income

Step 1: Determine prior annual child support income (i.e., \$2,400 on the last HUD-50058).

Step 2: Take into consideration any interim reexamination of family income completed since the last annual reexamination. In this case, there have been no interim reexaminations processed since the last annual reexamination. The family reported a decrease from \$200 to \$100 monthly, but the change was not processed because it did not meet the threshold.

Step 3: The family reported changes, so the PHA must adjust to reflect current child support income. In this example, the family submitted a child support history report from the local child support office that documents regular \$100 monthly child supports payments beginning 3/1/2024 through the current month. Process the annual reexamination effective 11/1/2024 using current annual child support income determined in Step 3 (\$1,200 in this example).

Calculating Fergus' Wages

Step 1: Determine prior annual income from wages in EIV (i.e., Q2 2023 through Q1 of 2024: \$8,600).

Step 2: Take into consideration any interim reexamination of family income completed since the last annual reexamination. In this case, there have been no interim reexaminations processed since the last annual reexamination.

Step 3: There is a discrepancy between what the family reported and EIV, so the PHA must verify and adjust to reflect current annual income from wages. Fergus reported \$6,000 in annual income from wages on the annual reexamination from a single employer, Ian's Fish 'n' Chips. The PHA projected annual income of \$7,800 based on the two paystubs for this employer, and EIV shows \$8,600 earned in the most recent four quarters in EIV. To complete Step 3, the PHA must do the following:

- Resolve the discrepancy between EIV wages, the \$6,000 annual income Fergus reported, and the \$7,800 projected based on the paystubs he provided, and
- Verify he is no longer employed at Claire's Healthcare Supplies in accordance with HUD's verification hierarchy and local policies.

The PHA determined that Fergus reported his net vs. gross annual income from wages, which he corrected on the annual reexamination form to reflect his current gross annual income of \$9,000. The PHA verified Fergus was no longer employed at Claire's Healthcare Supplies and obtained two additional paystubs. Based on four current and consecutive paystubs, Fergus is now projected to earn \$9,360 annually. Process the annual reexamination effective 11/1/2024 using income from wages determined in Step 3 (\$9,360 in this example).

© Copyright 2022-2022 Nan McKay & Associates, Inc. Page 11-45 Unlimited copies may be made for internal use.

Calculating Fergus' Other Non-Wage Income			
Step 1: Determine prior annual income from other non-wage income (i.e., \$3,000 on the last HUD- 50058).			
Step 2: Take into consideration any interim reexamination of family income completed since the last annual reexamination. In this case, there have been no interim reexaminations processed since the last annual reexamination.			
Step 3: The family did not report any non-wage income on the annual reexamination form, but it was included on the last HUD–50058. The PHA must verify and adjust to reflect current non-wage income. The PHA must verify no income was received through a "Go Fund Me" online fundraiser so that it may be excluded. Fergus provided a self-certification that he hasn't solicited funds online and doesn't plan to in the following year; he also provided records from the account that documented no fundraising activity in the prior 12-month period. Process the annual reexamination effective 11/1/2024 using annual non-wage income of \$0 determined in Step 3.			
Summary of Annual Income (as reported on the HUD-50058)			
Samantha (Head of Household):	Fergus (Co-head):		
Own business: \$18,000	<u>Wages: \$9,360</u>		
Pension: \$12,300			
Child support: \$1,200			

I

Poole Family Total Annual Income: \$40,860