

Charter Oak Communities - Contact the HCV Team

Charter Oak Communities' (COC) Housing Choice Voucher (HCV) office is located at 22 Clinton Avenue, 1st Floor, Stamford, CT, and is open Monday - Friday from 8am - 5pm. Our office is closed on most national holidays and may close during inclement weather; therefore, it is highly recommended that you visit our website or call to confirm we are open before visiting our office.

The HCV office has a "No Walk-in" Policy; however, we are committed to providing full program access and excellent service. Program forms are available on our website in the Forms Resource Library, answers to frequently asked questions and our Administrative Plan are also available on our website. Should you need additional assistance our team is available to assist you by email, telephone, or by appointment.

If you are a current participant of the HCV Program whose voucher is administered by COC or if you are a landlord of a current program participant, you may contact the HCV team member assigned to your voucher using the directory below. Each specialist is assigned an alphabetical caseload by participant last name.

Caseload assignments are subject to change without notice.

| HCV Staff | Participant Last Name/Alpha Caseload | Telephone | Email Address |
|--|--|---|--|
| Danielle Palmer <i>HCV Specialist</i> | Portability A – L SRO: Stone St & Forest | 203-977-1400 ext. 3313 | DPalmer@CharterOakCommunities.org |
| Veronica Nieves <i>HCV Specialist</i> | Portability M - Z SRO: Woodland | 203-977-1400 ext. 3312 | VNieves@CharterOakCommunities.org |
| Ed Poole <i>HCV Specialist</i> | A – DAV HUT – LON | 203-977-1400 ext. 3333 | EPoole@CharterOakCommunities.org |
| Wendy Herrera <i>HCV Specialist</i> | DAW – HUN LOP- MON | 203-977-1400 ext. 3302 | WHerrera@CharterOakCommunities.org |
| Elvin Rodriguez <i>HCV Specialist</i> | MOO – R | 203-977-1400 ext. 3306 | ERodriguez@CharterOakCommunities.org |
| Ruth Jean-Pierre <i>HCV Specialist</i> | S – Z | 203-977-1400 ext. 3336 | RJean-Pierre@CharterOakCommunities.org |
| Patricia Sanzaro Curtis Robinson <i>HCV Inspectors</i> | Inspections | 203-977-1400 ext. 3355 or ext. 3311 | PSanzaro@CharterOakCommunities.org CRobinson@CharterOakCommunities.org |
| Anna Augustin <i>HCV Office Administrator</i> | General Information | 203-977-1400 ext. 3314 | AAugustin@CharterOakCommunities.org |
| Gabriela Parada <i>HCV Intake Specialist</i> | Waiting List Information and Porting into Stamford | 203-977-1400 ext. 3304 | GParada@CharterOakCommunities.org |
| Jacqueline Figueroa <i>Deputy Executive Director/Section 504 Coordinator</i> | | 203-977-1400 ext. 3352 | JFigueroa@CharterOakCommunities.org |