

**Contact the HCV Team**

The HCV Office is located at 22 Clinton Avenue, 1st Floor, Stamford, CT, and is open Monday - Friday from 8am - 5pm. Our office is closed on most national holidays and may close during inclement weather; therefore, it is highly recommended that you check our website or call to confirm we are open before visiting our office.

Our office has a "No Walk-in" Policy; however, we are committed to providing full program access and excellent service. Program forms are available on our website in the Forms Resource Library, answers to frequently asked questions and our Administrative Plan are also available on our website. Should you need additional assistance our team is available to assist you by email, telephone, or by appointment.

If you are a current participant of the HCV Program whose voucher is administered by Charter Oak Communities (COC) or if you are a landlord of a current program participant, you may contact the HCV team member assigned to your case using the directory below. Each specialist is assigned an alphabetical caseload by participant last name.

Caseload assignments are subject to change without notice.

<b>HCV Staff</b>	<b>Participant Last Name/Alpha Caseload</b>	<b>Telephone</b>	<b>Email Address</b>
<b>Danielle Palmer</b> <i>HCV Specialist</i>	<b>Portability</b> A – L <b>SRO:</b> Stone St & Forest	203-977-1400 ext. 3313	<a href="mailto:DPalmer@CharterOakCommunities.org">DPalmer@CharterOakCommunities.org</a>
<b>Veronica Nieves</b> <i>HCV Specialist</i>	<b>Portability</b> M - Z <b>SRO:</b> Woodland	203-977-1400 ext. 3312	<a href="mailto:VNieves@CharterOakCommunities.org">VNieves@CharterOakCommunities.org</a>
<b>Ed Poole</b> <i>HCV Specialist</i>	A – DAV	203-977-1400 ext. 3333	<a href="mailto:EPoole@CharterOakCommunities.org">EPoole@CharterOakCommunities.org</a>
<b>Wendy Herrera</b> <i>HCV Specialist</i>	DAW – HUN	203-977-1400 ext. 3302	<a href="mailto:WHerrera@CharterOakCommunities.org">WHerrera@CharterOakCommunities.org</a>
<b>Lanasia Jones</b> <i>HCV Specialist</i>	HUT – MON	203-977-1400 ext. 3330	<a href="mailto:LJones@CharterOakCommunities.org">LJones@CharterOakCommunities.org</a>
<b>Elvin Rodriguez</b> <i>HCV Specialist</i>	MOO – R	203-977-1400 ext. 3306	<a href="mailto:ERodriguez@CharterOakCommunities.org">ERodriguez@CharterOakCommunities.org</a>
<b>Ruth Jean-Pierre</b> <i>HCV Specialist</i>	S – Z	203-977-1400 ext. 3336	<a href="mailto:RJean-Pierre@CharterOakCommunities.org">RJean-Pierre@CharterOakCommunities.org</a>
<b>Patricia Sanzaro</b> <b>Curtis Robinson</b> <i>HCV Inspectors</i>	Inspections	203-977-1400 ext. 3355 or ext. 3311	<a href="mailto:PSanzaro@CharterOakCommunities.org">PSanzaro@CharterOakCommunities.org</a> <a href="mailto:CRobinson@CharterOakCommunities.org">CRobinson@CharterOakCommunities.org</a>
<b>Anna Augustin</b> <i>HCV Office Administrator</i>	General Information	203-977-1400 ext. 3314	<a href="mailto:AAugustin@CharterOakCommunities.org">AAugustin@CharterOakCommunities.org</a>
<b>Gabriela Parada</b> <i>HCV Intake Specialist</i>	Waiting List Information and Porting into Stamford	203-977-1400 ext. 3304	<a href="mailto:GParada@CharterOakCommunities.org">GParada@CharterOakCommunities.org</a>
<b>Jacqueline Figueroa</b> <i>Deputy Executive Director/Section 504 Coordinator</i>		203-977-1400 ext. 3352	<a href="mailto:JFigueroa@CharterOakCommunities.org">JFigueroa@CharterOakCommunities.org</a>