

Contact the HCV Team

The HCV Office is located at 22 Clinton Avenue, 1st Floor, Stamford, CT, and is open Monday - Friday from 8am - 5pm. Our office is closed on most national holidays and may close during inclement weather, therefore it is highly recommended that you call to confirm we are open before visiting our office.

While our office has a "No Walk-in" Policy, we are committed to providing full program access and excellent service. Program forms are available on our website in the Forms Resource Library and in our office lobby, answers to frequently asked questions and our Administrative Plan are also available on our website. Should you need additional assistance our team is available to assist you by email, telephone, or by appointment.

If you are a current participant of the HCV Program whose voucher is administered by Charter Oak Communities (COC) or if you are a landlord of a current program participant, you may contact the HCV team member assigned to your case using the directory below. Each specialist is assigned an alphabetical caseload by participant last name.

HCV Staff	Participant Last Name/Caseload	Telephone	Email Address
Rocio Venegas <i>HCV Specialist</i>	A-COLE	203-977-1400 ext. 3302	RVenegas@CharterOakCommunities.org
Veronica Nieves <i>HCV Specialist</i>	COLF-GONZ	203-977-1400 ext. 3312	VNieves@CharterOakCommunities.org
Nesta Nsengbene <i>HCV Specialist</i>	GOO-LIT	203-977-1400 ext. 3333	NNsengbene@CharterOakCommunities.org
Erick Rivera <i>HCV Specialist</i>	LITI-PAM	203-977-1400 ext. 3330	ERivera@CharterOakCommunities.org
Ruth Jean-Pierre <i>HCV Specialist</i>	PAN-SIL	203-977-1400 ext. 3336	RJean-pierre@CharterOakCommunities.org
Elvin Rodriguez <i>HCV Specialist</i>	SIM-Z	203-977-1400 ext. 3306	ERodriguez@CharterOakCommunities.org
Ed Poole <i>HCV Clerk</i>	General Information	203-977-1400 ext. 3314	EPoole@CharterOakCommunities.org
Curtis Robinson <i>HCV Inspector</i>	Inspections	203-977-1400 ext. 3311	CRobinson@CharterOakCommunities.org

The caseload assignments are subject to change without notice.