

### Contact the HCV Team

The HCV Office is located at 22 Clinton Avenue, 1st Floor, Stamford, CT, and is open Monday - Friday from 8am - 5pm. Our office is closed on most national holidays and may close during inclement weather, therefore it is highly recommended that you call to confirm we are open before visiting our office.

Our office has a "No Walk-in" Policy, however we are committed to providing full program access and excellent service. Program forms are available on our website in the Forms Resource Library and in our office lobby, answers to frequently asked questions and our Administrative Plan are also available on our website. Should you need additional assistance our team is available to assist you by email, telephone, or by appointment.

If you are a current participant of the HCV Program whose voucher is administered by Charter Oak Communities (COC) or if you are a landlord of a current program participant, you may contact the HCV team member assigned to your case using the directory below. Each specialist is assigned an alphabetical caseload by participant last name.

HCV Staff	Participant Last Name/Caseload	Telephone	Email Address
<b>Erick Rivera</b> <i>HCV Specialist</i>	A-CRN	203-977-1400 ext. 3330	<a href="mailto:ERivera@CharterOakCommunities.org">ERivera@CharterOakCommunities.org</a>
<b>Dee Almanzar</b> <i>HCV Specialist</i>	CRO-HILL	203-977-1400 ext. 3302	<a href="mailto:DAlmanzar@CharterOakCommunities.org">DAlmanzar@CharterOakCommunities.org</a>
<b>Ruth Jean-Pierre</b> <i>HCV Specialist</i>	HILM-MILK	203-977-1400 ext. 3336	<a href="mailto:RJean-Pierre@CharterOakCommunities.org">RJean-Pierre@CharterOakCommunities.org</a>
<b>Elvin Rodriguez</b> <i>HCV Specialist</i>	MILL-SAJ	203-977-1400 ext. 3306	<a href="mailto:ERodriguez@CharterOakCommunities.org">ERodriguez@CharterOakCommunities.org</a>
<b>Veronica Nieves</b> <i>HCV Specialist</i>	SAK-Z	203-977-1400 ext. 3312	<a href="mailto:VNieves@CharterOakCommunities.org">VNieves@CharterOakCommunities.org</a>
<b>Suela Pergjoni</b> Program Manager		203-977-1400 ext. 3318	<a href="mailto:SPergjoni@CharterOakCommunities.org">SPergjoni@CharterOakCommunities.org</a>
<b>Ed Poole</b> <i>HCV Clerk</i>	General Information	203-977-1400 ext. 3314	<a href="mailto:EPoole@CharterOakCommunities.org">EPoole@CharterOakCommunities.org</a>

The caseload assignments are subject to change without notice.